

Over the past three months we have been researching exactly what people would want from the Connect for Recovery project: a social media website, specifically designed to support people with a mental illness and their carers. Thanks to the overwhelming interest and support for the project, we have made huge strides in developing the new service which will launch later in the year. I am confident that with your continued support we can create an online resource that will help people with mental illness and their carers significantly in their day to day lives. This is how we have been getting on over the last three months.

Dave Vice, Connect for Recovery Coordinator.

The Questionnaire and Research

As many of you are aware, around three months ago the Connect for Recovery project launched a questionnaire to find out what people would like an online community for mental health to be like.

The response was magnificent!

We would like to thank the 173 people who participated in our research, which resulted in us receiving over 1550 suggestions about what you would like to see in the finished website. One question in particular received over 450 suggestions. This incredible level of feedback has helped us to decide what the website's most important features should be.

Each questionnaire that was submitted was also entered into a prize draw for a chance to win a £25 shopping voucher. We are delighted to announce that our lucky winner was Carlton Lewis from Caerphilly at the Trin Hyder project.



Carlton receiving his award with two of his peers. Carlton said, "It's a win win situation, Hafal listening to service users in the survey to make a better service and me winning the draw".

Collecting all the data and finding a name

As mentioned above we received an astounding amount of feedback from all the participants in our questionnaire. We then collated all of this information and determined what you had decided were the most important things to include in the new website.

Once this was completed we were able to send out a specification to everyone that had joined our Focus Group. This was our final assurance that what we were proposing to design was what the people who would be using the website wanted.

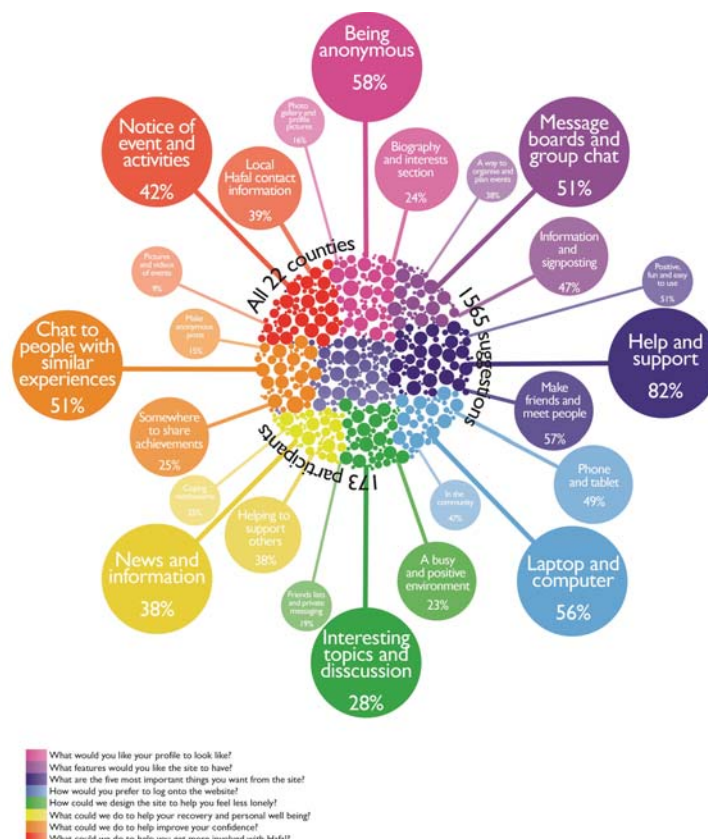
This also included our most difficult decision to date. What were we going to call the website? The questionnaires suggested over 30 names and countless ideas and suggestions of what the name should represent. Finally, after much deliberation, we decided on the name 'Clic'!

The idea behind the name Clic is that it only takes one 'click' for you to get connected to a safe, supportive and positive community, full of information and help for people with, and carers of a mental illness. Clic is also the Welsh word for 'click' and is therefore not only representing that we are a Welsh charity, but is also perfectly understandable in English and communicates the same message in both languages. Finally it is the feeling that the word click expresses. Not only does it convey how we 'click' with other people but it also has associations with progress and completion, the idea of something suddenly becoming understandable (for example the term, '...and then it clicked!') or the satisfying sound you get when something clicks into place.

Thankfully all of the responses we received from the Focus group were all favourable, especially towards the name for the website. This meant we were finally ready to go to the design team to start the process of building the website.

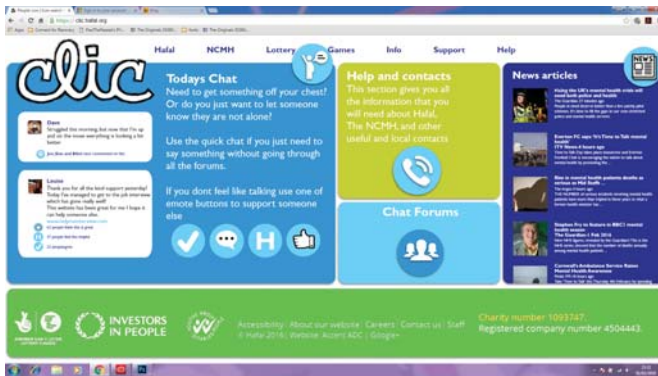
These are some of the results that we received from the questionnaires.

Click [here](#) to see the full image.



Meeting the Design Team

Following the excellent feedback from our Focus Group, we were ready to discuss the project with the team of people who would be making the website. Prior to the meeting we had drawn up some examples of how we pictured the website which you can see below.



The designs were well received and we were informed that all of the functions that we wanted the website to preform would be possible.

The design team are currently working on some concept designs of the website that we will send out for everyone to see when they arrive.

Beta testers wanted!

As time goes on we are getting a clearer idea of when each stage of the websites development will occur. Our next step, once we receive a test model from the design company, will be to get a select number of people testing the website to give us the final feedback.

This will help us to ensure that any parts of the website that don't work are fixed, any important features that we need are included and, most importantly, the website has an enjoyable, friendly and supportive environment for people to engage with.

If this is something you would be interested in please contact me so we can add you to the potential list of website testers. Once the website has been tested it will then finally be ready to be released.