

All of Hafal's services are underpinned by our **Recovery Programme**. This Programme enables people to manage their own recovery. With the help of Hafal staff our clients create a **Recovery Plan**, looking at all areas of life to identify goals - and identifying the people who can provide support to them in achieving those goals. They are then able to take a step-by-step approach to achieving a better quality of life.

We welcome people with a serious mental illness to join us as members to help develop and run the charity. For more information visit: [www.hafal.org](http://www.hafal.org), or contact us at any of the numbers and addresses inside.

This leaflet has been developed by Hafal, an organisation managed by people with serious mental illness and their families. Hafal (meaning 'equal') is the principal organisation in Wales working with people recovering from serious mental illness and their families. Our goal is to empower those people to: achieve a better quality of life fulfil their ambitions for recovery fight discrimination enjoy equal access to health and social care, housing, income, education, and employment.

**About hafal**

- ▶ contact numbers for key support services
- ▶ a guide to local services provided by Hafal
- ▶ a guide to planning your recovery.

This leaflet provides:

- ▶ contact numbers for key support services
- ▶ a guide to local services provided by Hafal
- ▶ a guide to planning your recovery.

In this leaflet you will find key information on where to get help in your area when you experience a serious mental illness.

## serious mental illness

# Wrexham

recovering from

supporting patients and families in

hafal

an ester pobl  
gydag afiechyd  
meddwl difrifol

for people  
with serious  
mental illness

## Help from hafal in Wrexham

Hafal's Recovery Programme in Wrexham is delivered through the following services:

### Family Support

**Training and activities including:** monthly carers group, swimming, keep fit classes, short-term respite breaks and trips out.

**General Support including:** information, advocacy, group work, having a voice in planning the service and befriending.

### Referral arrangements

Carers can self refer, or be referred by CMHT, CPNs and Social Workers.

### Wrexham Outreach Tenancy Support (WOTS)

**Supporting People Element:** support around tenancy, life skills training, maintaining the safety of a dwelling, advice/support, help with use of public transport, budgeting, benefits, social skills, exercise/physical health and support with healthy eating.

**General Support including:** information, advocacy, group work; having a voice in planning the service and befriending.

### Referral arrangements

Clients are referred by CMHT.

### Opening Hours

**Wrexham Family Support** Mon-Fri 9am-5pm  
**WOTS** Mon-Fri 9am-5pm

For more on the latest services, visit: [www.hafal.org/wrexham](http://www.hafal.org/wrexham)

## Contacting hafal

For more information on any of our Wrexham services, or to chat about how we can support you in your recovery, please contact one of our local staff:

**Karen Edwards Service Manager WOTS**  
Luke O'Conner House  
21 Barter Court  
Barracks field Estate  
Wrexham LL13 8QT  
Tel: 01978 310 936 Mob: 07855 784 879  
Email: wots@hafal.org

**Terry Lewis Family Support Service**  
Rural Team  
16 Grosvenor Road  
Wrexham LL11 1DU  
Tel: 01978 355245  
Mobile: 07813 120 422  
Email: wrexhamfamilysupport@hafal.org

Hafal's management for this area is provided by **Carina Edwards & Janet Randles**  
Tel: 01492534769  
Email: northwales@hafal.org

To find out more about Hafal's Recovery Programme contact Hafal Head Office and ask for our information guide: "Recovery: A way forward for people with a serious mental illness". Our contact details are as follows:

**Hafal Head Office**  
Suite C2  
William Knox House  
Britannic Way  
Llandarcy  
Neath SA10 6EL  
Tel: 01792 816 600  
Fax: 01792 813 056  
Email: hafal@hafal.org  
[www.hafal.org](http://www.hafal.org)

Charity Number: 1093747

www.hafal.org

ar gyfer pobl gydag afiechyd meddwl difrifol

# hafal

for people with serious mental illness

cefnogi cleifion a theuluoedd yn

## Wrecsam

adferiad o

# afiechyd meddwl difrifol

Yn y daflen hon, mae gwybodaeth allweddol am ble i gael help yn eich ardal chi pan fyddwch chi'n profi afiechyd meddwl difrifol.

Mae'r daflen hon yn cynnwys:

- ▶ rhifau cyswllt ar gyfer gwasanaethau cefnogi allweddol
- ▶ arweiniad i wasanaethau lleol a gynigir gan Hafal
- ▶ arweiniad i gynllunio eich adferiad.

Ynglŷn â hafal

Mae'r daflen hon wedi cael ei datblygu gan Hafal, sef sefydliad a reolir gan bobl gydag afiechyd meddwl difrifol a'u teuluoedd.

Hafal yw'r prif sefydliad yng Nghymru sy'n gweithio gyda phobl sy'n gwella o afiechyd meddwl difrifol a'u teuluoedd. Ein nod yw rhoi grym i'r bobl hyn i:

- ▶ gael gwell ansawdd o fywyd
- ▶ cyflawni eu huchelgeisiau ar gyfer adferiad
- ▶ brwydro yn erbyn gwahaniaethu
- ▶ mwynhau mynediad cyfartal i wasanaethau iechyd a gofal cymdeithasol, tai, incwm, addysg a chyflogaeth.

Mae holl wasanaethau Hafal yn cael eu cefnogi gan ein Rhaglen Adferiad. Mae'r Rhaglen hon yn galluogi pobl i reoli eu hadferiad eu hunain. Gyda help staff Hafal, bydd ein cleientiaid yn creu Cynllun Adferiad, gan edrych ar bob rhan o'u bywyd er mwyn adnabod nodau - ac adnabod y bobl a all gynnig cefnogaeth iddynt i gyflawni'r nodau hynny. Yna, maent yn gallu cymryd agwedd cam wrth gam i gyflawni gwell ansawdd bywyd.

Rydym yn croesawu pobl gydag afiechyd meddwl difrifol i ymuno â ni fel aelodau i helpu datblygu a rhedeg yr elusen. Am fwy o wybodaeth, ewch i: [www.hafal.org/cymraeg](http://www.hafal.org/cymraeg), neu cysylltwch â ni ar unrhyw un o'r rhifau a'r cyfeiriadau y tu mewn.

## Help gan hafal yn Wrecsam

Caiff y Rhaglen Adferiad Hafal yn Wrecsam ei chyflwyno drwy'r gwasanaethau canlynol:

### Cefnogaeth Teulu

**Hyfforddiant a gweithgareddau yn cynnwys:** : grwpiau gofaluwr misol, nofio, dosbarthiadau cadw'n heini, egwyliau seibiant tymor byr a thripiâu.

### Cefnogaeth gyffredinol yn cynnwys:

gwybodaeth, adfocatiaeth, gwaith grŵp, cael llais wrth gynllunio'r gwasanaeth, ac ymgyfeillio.

### Trefniadau cyfeirio

Gall gofaluwr gyfeirio eu hunain, neu gael eu cyfeirio gan Dim Iechyd Meddwl Cymdeithasol (TIMC), Nyrs Seiciatrig Cymunedol a Gweithwyr Cymdeithasol.

### Cefnogaeth Allymestyn i Denantiaid Wrecsam (WOTS)

**Elfen Cefnogi Pobl:** cefnogaeth am denantiaeth, hyfforddiant sgiliau bywyd, cynnal diogelwch anheddau, cyngor/cefnogaeth, help gyda defnyddio cludiant cyhoeddus, cyllidebu, budd-daliadau, sgiliau cymdeithasol, ymarfer/iechyd corfforol a chefnogaeth i fwyta'n iach.

### Cefnogaeth Gyffredinol yn cynnwys:

gwybodaeth; adfocatiaeth; gwaith grŵp; cael llais wrth gynllunio'r gwasanaeth ac ymgyfeillio.

### Trefniadau cyfeirio

Bydd cleientiaid yn cael eu cyfeirio gan y TIMC.

### Oriau Agor

**Cefnogaeth Teulu Wrecsam** Llun-Gwen 9am-5pm  
**WOTS** Llun-Gwen 9am-5pm

I gael gwybod mwy am y gwasanaethau diweddaraf, ewch i: [www.hafal.org/cymraeg/wrexham](http://www.hafal.org/cymraeg/wrexham)

## Cysylltu â hafal

Am fwy o wybodaeth am unrhyw un o'n gwasanaethau yn Wrecsam, neu i sgwrsio am sut y gallwn ni eich cefnogi yn eich adferiad, cysylltwch ag un o'n staff lleol:

**Karen Edwards Rheolwr Gwasanaeth WOTS**  
Ty Luke O'Conner  
21 Barter Court  
Barracks field Estate  
Wrecsam LL13 8QT  
Ffôn: 01978 310 936 Symudol: 07855 784 879  
E-bost: wots@hafal.org

**Terry Lewis Family Support Service**  
Rural Team  
16 Grosvenor Road  
Wrexham LL11 1DU  
Ffôn: 01978 355245  
Symudol: 07813 120 422  
E-bost: wrexhamfamilysupport@hafal.org

Darperir rheoli Hafal ar gyfer y maes hwn gan:  
**Carina Edwards & Janet Randles**  
Ffôn: 01492534769  
E-bost: northwales@hafal.org

I gael gwybod mwy am Raglen Adferiad Hafal, cysylltwch â Phrif Swyddfa Hafal a gofyn am ein harweiniad gwybodaeth: "Adferiad: Ffordd ymlaen ar gyfer pobl gydag afiechyd meddwl difrifol".

Dyma ein manylion cyswllt:

**Prif Swyddfa Hafal**  
Ystafell C2  
Ty William Knox  
Ffordd Britannic  
Llandarsi  
Castell-nedd SA10 6EL  
Ffôn: 01792 816 600  
Ffacs: 01792 813 056  
e-bost: hafal@hafal.org  
[www.hafal.org/cymraeg](http://www.hafal.org/cymraeg)

www.hafal.org/cymraeg

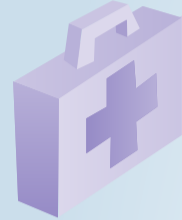
# Beth i'w wneud pan fydd gennych chi afiechyd meddwl difrifol

Pan fydd gennych chi afiechyd meddwl difrifol, mae'n bwysig cadw'n bositif, cadw'n ddiogel a chynllunio eich ffordd tuag at adferiad.

Mae'r daflen hon yn rhoi canllawiau syml i'ch helpu chi i gynllunio ar gyfer y dyfodol, gan eich pwyntio i'r cyfeiriad cywir i ddod o hyd i'r help y byddwch ei angen wrth i chi ddysgu sut i ymdopi a'ch salwch.

## Ble rydw i'n dechrau?

Y peth cyntaf i'w wneud - os nad ydych chi wedi gwneud hynny'n barod - yw mynd i weld eich meddyg. Ewch a rhywun arall gyda chi os ydych chi angen cefnogaeth, a gofynnwch am apwyntiad dwbl os ydych chi eisiau mwy o amser i drafod eich salwch. Bydd eich meddyg yn eich helpu chi'n uniongyrchol - neu'n eich cyfeirio ymlaen at wasanaethau iechyd meddwl. Gyda'ch gilydd, byddwch yn penderfynu:



- Pa feddyginiaeth ar gyfer afiechyd meddwl y dylech chi ei gymryd, os o gwbl.** Cofiwch: eich dewis chi, yn ogystal â'ch meddyg, yw hyn. Gofynnwch gwestiynau a chael gwybodaeth ar bob un o'r meddyginiaethau sydd ar gael, gan gynnwys unrhyw fanylion am ba mor dda y maent yn gweithio, pa mor hawdd ydynt i'w cymryd a'r sgil effeithiau y gallent eu hachosi. Gallwch adolygu eich meddyginiaeth gyda'ch meddyg ar ymweliadau yn y dyfodol.
- Pa driniaethau a therapiau eraill ar gyfer afiechyd meddwl, gan gynnwys cwnsela, seicotherapi a therapi ymddygiad gwybyddol allai fod ar gael.** Gallai'r rhain eich helpu yn eich adferiad: gofynnwch i'ch meddyg beth sydd ar gael.
- Sut y gallwch gynnal a gwella eich iechyd corfforol.** Mae'n bwysig eich bod yn gofalu amdanoch eich hun pan fydd gennych chi afiechyd meddwl. Dywedwch wrth eich meddyg am unrhyw broblemau iechyd corfforol sydd gennych.

### Pwy ddylwn i gysylltu â?

Eich meddyg lleol.

Dim meddyg? Yna cysylltwch â **Bwrdd Iechyd Lleol Wrecsam** ar: **01978 346 500** ac fe fyddan nhw'n eich helpu chi.

Os oes gennych chi afiechyd meddwl difrifol, bydd eich meddyg yn aml yn eich cyfeirio at y **Tîm Iechyd Meddwl Cymunedol lleol**. Eu rhif nhw yw: **01978 355 783** (efallai y byddant yn eich cynghori i weld eich meddyg yn gyntaf os nad ydych chi wedi gwneud hynny'n barod). Efallai y bydd y Tîm Iechyd Meddwl Cymunedol yn penodi gweithiwr allweddol i chi a allai fod yn nyrs, yn weithiwr cymdeithasol neu'n rhywun arall o'r tîm fydd yn eich helpu chi ac yn eich cefnogi. Efallai y byddant hefyd yn cynnig Asesiad Unedig Agwedd y Rhaglen Gofal a Chynllun Gofal i chi.

## Lle fyddaf i'n byw?

Mae angen i chi wneud yn siŵr fod gennych chi'r **lle gorau** i fyw sydd ar gael i chi. Gallai hyn olygu gwneud yn siŵr eich bod yn gallu aros yn y lle rydych yn byw ynddo ar y funud, neu gadw eich cartref yn wag os byddwch chi yn yr ysbyty am gyfnod - os mai dyna'r peth gorau i chi. Mae yna sefydliadau a all eich helpu i gadw eich tenantiaeth os byddwch ei angen. Efallai y bydd arnoch chi angen help gartref neu dy arbenigol.



### Pwy ddylwn i gysylltu â?

Gall y wasanaeth tai lleol gynnig help a chynghori i chi ar roi trefn ar eich trefniadau byw. Cysylltwch â'ch Swyddog lleol ar: **01978 292 016** neu gallwch gysylltu â'ch **Tîm Iechyd Meddwl Cymunedol lleol** ar **01978 355 783**.

## Beth am arian neu swydd?

Efallai y bydd materion am **arian, gwaith a hyfforddiant ac addysg** hefyd yn dod yn bwysig pan fydd gennych chi afiechyd meddwl difrifol. Efallai y byddwch eisiau gofyn cwestiynau, fel:



Oes arnaf i angen cymorth arbenigol i fy helpu i gadw fy swydd?  
Sut allaf i wneud yn siŵr fy mod yn cael y budd-daliadau y mae gennych i hawl iddynt, e.e. nawdd cymdeithasol a budd-daliadau anabled?  
Beth yw'r cyfleoedd ar gyfer astudio?

### Pwy ddylwn i gysylltu â?

Am help gyda chwestiynau fel hyn, gallwch ffonio **Canolfan Waith** ar **01978 203 810 (Cefn Mawr)**, **01978 316 500 (Wrecsam)**. Byddant yn rhoi cynghori ar amrywiaeth o faterion, gan gynnwys dychwelyd i weithio neu gael y budd-daliadau cywir.

Bydd **Cyngor ar Bopeth (01978 364 639)** hefyd yn gallu cynnig gwybodaeth a chynghori i chi.

I gael gwybod am gyfleoedd hyfforddi lleol, gallwch gysylltu â'r **Ganolfan Dysgu Gydol Oes leol**. Eu rhif ffôn yw **01978 297 442**.

## Gan bwy arall allaf i gael cefnogaeth?

Mae eich gofalwr, teulu a ffrindiau yn ffynonellau amlwg o gefnogaeth mewn amseroedd o angen. Yn gyffredinol, mae'n bwysig eich bod yn gofalu am eich **bywyd cymdeithasol**, gan fod hyn yn eich cadw mewn cysylltiad â phobl - ac nid ydych yn teimlo'n euog am ofyn am help pan fyddwch chi ei angen.

Ein cynghori ni yw eich bod yn meddwl am sut y byddwch yn cynnal pob perthynas. Dylech ystyried hefyd sut y byddwch yn gwneud y pethau rydych chi eisiau eu gwneud: er enghraifft, defnyddio cyfleusterau hamdden neu ddilyn eich hobi neu ddi-ddordebau.

### Oes yna help ar gael ar gyfer y person sy'n gofalu amdanaf i?

Gall gofalwyr anffurfiol chwarae rhan bwysig iawn wrth gefnogi unigolyn gydag afiechyd meddwl difrifol. Gallai aelodau o deulu, ffrindiau neu gymdogion fod yn cynnig cefnogaeth: yn aml nid ydynt yn ystyried eu hunain yn ofalwyr. Mae yna wasanaethau ar gael i gefnogi gofalwyr, sydd yn eu tro yn eu helpu nhw i barhau i gynnig y gofal gorau y gallant. Mae Gwasanaethau ar gyfer gofalwyr yn cynnwys cefnogaeth, gwybodaeth, cynghori, cwnsela, gwasanaethau seibiant a grwpiau cyfeillgarwch. Am fwy o wybodaeth, cysylltwch â'r **Ganolfan Gofalwyr** ar **01978 310 414** neu siaradwch â Hafal ar **01352 731 293**.



# What to do when you've got a serious mental illness

When you have a serious mental illness it's important to remain positive, keep safe and plan your way towards recovery.

This leaflet provides some simple guidance to help you plan ahead, pointing you in the right direction to find the help you need as you learn how to manage your illness.

## Where do I start?

The first thing to do - if you haven't already done it - is to go to your doctor. Take someone else with you if you need support, and book a double appointment if you want more time to discuss your illness. Your doctor will help you directly - or refer you on to mental health services. Together you will decide:



- Which medication for a mental illness you should be prescribed, if any.** Remember: the choice is down to you as well as your doctor. Ask questions and get information on each of the medications that are available, including any details about how well they work, how easy they are to take, and the side effects they might have. You can review your medication with your doctor again on future visits.
- What other treatments and therapies for a mental illness including counselling, psychotherapy and cognitive behavioural therapy may be available.** These might help you in your recovery: ask your doctor what's on offer.
- How you can maintain and improve your physical health.** It's important that you look after yourself when you have a mental illness. Tell your doctor about any physical health problems you may have.

### Who do I contact?

Your local doctor.

Haven't got a doctor? Then contact the **Wrexham Local Health Board** on: **01978 346 500** and they will help you.

If you have a serious mental illness then your doctor will often refer you to the **local Community Mental Health Team**. Their number is: **01978 355 783** (they may advise you to see your doctor first if you haven't already). The Community Mental Health Team might assign you a key worker who may be a nurse, social worker or someone else from the team who will help and support you. They may also offer you a Care Plan and Care Programme Approach Unified Assessment.

## Where will I live?

You need to make sure that you've got the best **accommodation** available to you. This might just mean making sure that you can stay where you're living at the moment or keeping your home available if you're in hospital for a while - if that's right for you. There are organisations who can help you to maintain your tenancy if you need it. You might need help at home or specialist housing.



### Who do I contact?

The local housing service will be able to provide you with help and advice on sorting out your living arrangements. Contact your local Officer on: **01978 292 016** or you might want to contact your **local Community Mental Health Team** on **01978 355 783**.

## What about money or a job?

Issues about **money, employment and training and education** might also become important when you have a serious mental illness. You might want to ask yourself questions such as:



Do I need specialist support to help me keep my job?  
How can I make sure I'm getting the benefits I'm entitled to, e.g. social security and disability benefits?  
What are the opportunities for studying?

### Who do I contact?

For help with questions such as these you can ring **Jobcentre** on **01978 203 810 (Cefn Mawr)**, **01978 316 500 (Wrexham)**. They will provide advice on a range of matters, including returning to work or getting the right benefits.

The **Citizens Advice Bureau (01978 364 639)** will also be able to provide you with information and guidance.

To find out about local training opportunities you can contact the local **Lifelong Learning**. Their number is **01978 297 442**.

## Who else can I get support from?

Your carer, family and friends are obvious sources of support in times of need. In general it is important to look after **social life** as this keeps you in touch with people - and you don't feel badly about asking for help when you need it.

Our advice is to think about how you will maintain your relationships. Also consider how you will do the things you want: for example, using leisure facilities or following your hobbies or interests.

### Is there any help available for the person who cares for me?

Informal carers can play a very important role in supporting an individual with serious mental illness. Family members, friends or neighbours may be providing support; often they don't consider themselves carers. There are services available to support carers which in turn help them to continue to provide care to the best of their ability. Services include carer support, information, advice, counselling, respite services and friendship groups. For more information contact the Carers Centre on **01978 310 414** or talk to Hafal on **01352 731 293**.

