dros adferiad o afiechyd meddwl difrifol **hafal** for recovery from serious mental illness

supporting patients and families in

Newport

recovering from

serious mental illness

In this leaflet you will find key information on where to get help in your area when you experience a serious mental illness.

This leaflet provides:

- **contact numbers for key support services**
- **a guide to local services provided by Hafal**
- **a guide to planning your recovery.**

About hafal

This leaflet has been developed by **Hafal**, an organisation managed by people with serious mental illness and their families.

Hafal (meaning 'equal') is the principal organisation in Wales working with people recovering from serious mental illness and their families. Our goal is to empower those people to:

- achieve a better quality of life
- fulfil their ambitions for recovery
- fight discrimination
- enjoy equal access to health and social care, housing, income, education, and employment.

All of Hafal's services are underpinned by our **Recovery Programme**. This Programme enables people to manage their own recovery. With the help of Hafal staff our clients create a Recovery Plan, looking at all areas of life to identify goals – and identifying the people who can provide support to them in achieving those goals.They are then able to take a step-by-step approach to achieving a better quality of life.

We welcome people with a serious mental illness to join us as members to help develop and run the charity. For more information visit: **www.hafal.org**, or contact us at any of the numbers and addresses inside.

AstraZeneca

This publication was produced by Hafal using an unrestricted educational grant from AstraZeneca Ltd.

Help from hafal

in Newport

Hafal's Recovery Programme in Newport is delivered through the following services:

Breaks for Carers: engaging a person being cared for in a meaningful activity, enabling their carer to take a break. Individual carer respite offered through home visits, and support given for short breaks away from the home. Support given to access Carer groups, and Carers assessments.

General Support *including:* information, guidance, group and individual activities on a needs-led basis, and participation in planning of services.

Mental Health Resource Centre: a one-stop shop for carers and clients with an informal drop-in service and other more formal, planned therapeutic activities taking place, such as music, art and sports. Access to the internet on carers computer by appointment.

Outreach Project: supporting new Carers to access services and information on a needs led basis, including home visits by appointment.

Referral arrangements

Carers or clients can refer themselves, or can be referred by GP, CPN, Social Worker, friend or relative, or other Statutory or Voluntary agency. This can be done via letter, referral form, telephone, visit, etc.

Opening Hours

Duckpool Road Resource Centre:

Mon,Wed,Thurs and Fri 11am - 4pm

For more on the latest services, visit:
www.hafal.org/newport

Contacting hafal

For more information on any of our Newport services, or to chat about how we can support you in your recovery, please contact one of our local staff:

Michelle Boyd
Practice Leader
47 Duckpool Road
Newport
NP19 8FL
Tel: 01633 264763
Mobile 07866 702747
Email: newport@hafal.org

Outreach project
Tel: 01633 264763
Jade Griffiths 07779 018 105

Hafal's Manager for this area is:**Sharon Thomas**
Tel: 01792 816 600 Email:operations@hafal.org

To find out more about Hafal's Recovery Programme contact Hafal Head Office and ask for our information guide: **"Recovery: A way forward for people with a serious mental illness".**

Our contact details are as follows:

Hafal Head Office
Suite C2
William Knox House
Britannic Way
Llandarcy
Neath SA10 6EL
Tel: 01792 816 600
Fax: 01792 813 056
Email: hafal@hafal.org
www.hafal.org

www.hafal.org

Charity Number: 1093747

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dros adferiad o afiechyd meddwl difrifol **hafal** for recovery from serious mental illness

cefnogi cleifion a theuluoedd yng

Nghasnewydd

adferiad o

afiechyd meddwl difrifol

Yn y daflen hon, mae gwybodaeth allweddol am ble i gael help yn eich ardal chi pan fyddwch chi'n profi afiechyd meddwl difrifol.

Mae'r daflen hon yn cynnwys:

- **rhifau cyswllt ar gyfer gwasanaethau cefnogi allweddol**
- **arweiniad i wasanaethau lleol a gynigir gan Hafal**
- **arweiniad i gynllunio eich adferiad.**

Ynglŷn â hafal

Mae'r daflen hon wedi cael ei datblygu gan **Hafal**, sef sefydliad a reolir gan bobl gydag afiechyd meddwl difrifol a'u teuluoedd.

Hafal yw'r prif sefydliad yng Nghymru sy'n gweithio gyda phobl sy'n gwella o afiechyd meddwl difrifol a'u teuluoedd. Ein nod yw rhoi grym i'r bobl hyn i:

- gael gwell ansawdd o fywyd
- cyflawni eu huchelgeisiau ar gyfer adferiad
- brwydro yn erbyn gwahaniaethu
- mwynhau mynediad cyfartal i wasanaethau iechyd a gofal cymdeithasol, tai, incwm, addysg a chyflogaeth.

Mae holl wasanaethau Hafal yn cael eu cefnogi gan ein **Rhaglen Adferiad**. Mae'r Rhaglen hon yn galluogi pobl i reoli eu hadferiad eu hunain. Gyda help staff Hafal, bydd ein cleientiaid yn creu Cynllun Adferiad, gan edrych ar bob rhan o'u bywyd er mwyn adnabod nodau – ac adnabod y bobl a all gynnig cefnogaeth iddynt i gyflawni'r nodau hynny. Yna, maent yn gallu cymryd agwedd cam wrth gam i gyflawni gwell ansawdd bywyd.

Rydym yn croesawu pobl gydag afiechyd meddwl difrifol i ymuno â ni fel aelodau i helpu datblygu a rhedeg yr elusen. Am fwy o wybodaeth, ewch i: **www.hafal.org/cymraeg**, neu cysylltwch â ni ar unrhyw un o'r rhifau a'r cyfeiriadau y tu mewn.

AstraZeneca

Cafodd y cyhoeddiad hwn ei gynhyrchu gan Hafal, yn defnyddio grant addysgol gan AstraZeneca Ltd.

Help gan hafal

yng Nghasnewydd

Caiff y Rhaglen Adferiad Hafal yng Nghasnewydd ei chyflwyno drwy'r gwasanaethau canlynol:

Egwyliau ar gyfer Gofalwyr: cynnwys person sy'n derbyn gofal mewn gweithgaredd ystyrlon, gan alluogi eu gofalwr i gymryd egwyl. Seibiant unigol ar gyfer gofalwyr yn cael ei gynnig drwy ymweliadau cartref a chefnogaeth yn cael ei gynnig ar gyfer egwyliau byr i ffwrdd o'r cartref. Rhoddir cefnogaeth i gael gafael ar grwpiau Gofalwyr ac asesiadau Gofalwyr.

Cefnogaeth gyffredinol *yn cynnwys:* gwybodaeth, arweiniad, gweithgareddau grwp ac unigol ar sail anghenion a chymryd rhan yn y gwaith o gynllunio gwasanaethau.

Canolfan Adnoddau Iechyd Meddwl: canolfan gynhwysfawr ar gyfer gofalwyr a chleientiaid gyda gwasanaeth galw heibio anffurfiol a gweithgareddau therapiwtig eraill mwy ffurfiol, a chynlluniedig yn cael eu cynnal, fel cerddoriaeth, celf a chwaraeon. Mynediad i'r rhyngrwyd ar gyfrifiadur gofalwyr drwy apwyntiad.

Trefniadau cyfeirio

Gall gofalwyr neu gleientiaid gyfeirio eu hunain, neu gael eu cyfeirio gan Feddyg Teulu, Nyrs Seiciatrig Cymunedol, Gweithiwr Cymdeithasol, ffrind neu berthynas, neu unrhyw asiantaeth Statudol neu Wirfoddol arall. Gellir gwneud hyn drwy lythyr, drwy ffurflen gyfeirio, dros y ffôn neu wrth ymweld, ac ati.

Oriau Agor

Canolfan Adnoddau Duckpool Road:

Dydd Llun, Mercher, Iau a Gwener 11am - 4pm

I gael gwybod mwy am y gwasanaethau diweddaraf, ewch i:
www.hafal.org/cymraeg/newport

Cysylltu â hafal

Am fwy o wybodaeth am unrhyw un o'n gwasanaethau yng Nghasnewydd, neu i sgwrsio am sut y gallwn ni eich cefnogi yn eich adferiad, cysylltwch ag un o'n staff lleol:

Michelle Boyd
Arweinydd Arferiad
47 Heol Duckpool
CASNEWYDD
NP19 8FL
Ffôn: 01633 01633 264763
Symudol 07866 702747
E-bost: newport@hafal.org

Prosiect Allgymorth
Ffôn: 01633 264763
Jade Griffiths 07779 018 105

Rheolwr Hafal ar gyfer yr ardal hon yw:**Sharon Thomas**
Ffôn: 01792 816 600 E-bost operations@hafal.org

I gael gwybod mwy am Raglen Adferiad Hafal, cysylltwch â Phrif Swyddfa Hafal a gofyn am ein harweiniad gwybodaeth: **"Adferiad: Ffordd ymlaen ar gyfer pobl gydag afiechyd meddwl difrifol".**

Dyma ein manylion cyswllt:

Prif Swyddfa Hafal
Ystafell C2
Ty William Knox
Ffordd Britannic
Llandarsi
Castell-nedd SA10 6EL
Ffôn: 01792 816 600
Ffacs: 01792 813 056
e-bost: hafal@hafal.org
www.hafal.org/cymraeg

www.hafal.org/cymraeg

Rhif Elusen: 1093747

Beth i'w wneud pan fydd gennych chi afiechyd meddwl difrifol

Pan fydd gennych chi afiechyd meddwl difrifol, mae'n bwysig cadw'n bositif, cadw'n ddiogel a chynllunio eich ffordd tuag at **adferiad**.

Mae'r daflen hon yn rhoi canllawiau syml i'ch helpu chi i gynllunio ar gyfer y dyfodol, gan eich pwyntio i'r cyfeiriad cywir i ddod o hyd i'r help y byddwch ei angen wrth i chi ddysgu sut i ymdopi a'ch salwch.

Beth yw afiechyd meddwl difrifol?

Mae afiechyd meddwl difrifol yn cynnwys sgitsoffrenia, anhwylder bipolar a diagnosis eraill sydd fel arfer yn cynnwys seicosis (colli cysylltiad â realiti neu weld lledrithiau) neu lefelau uchel o ofal, ac a allai fod angen triniaeth mewn ysbyty.

Ble rydw i'n dechrau?

Y peth **cyntaf** i'w wneud – os nad ydych chi wedi gwneud hynny'n barod – yw mynd i weld eich meddyg. Ewch a rhywun arall gyda chi os ydych chi angen cefnogaeth, a gofynnwch am apwyntiad dwbl os ydych chi eisiau mwy o amser i drafod eich salwch. Bydd eich meddyg yn eich helpu chi'n uniongyrchol – neu'n eich cyfeirio ymlaen at wasanaethau iechyd meddwl. Gyda'ch gilydd, byddwch yn penderfynu:

1. **Pa feddyginiaeth ar gyfer afiechyd meddwl y dylech chi ei gymryd, os o gwbl.** Cofiwch: eich dewis chi, yn ogystal â'ch meddyg, yw hyn. Gofynnwch gwestiynau a chael gwybodaeth ar bob un o'r meddyginiaethau sydd ar gael, gan gynnwys unrhyw fanylion am ba mor dda y maent yn gweithio, pa mor hawdd ydynt i'w cymryd a'r sgil effeithiau y gallent eu hachosi. Gallwch adolygu eich meddyginiaethau gyda'ch meddyg ar ymweliadau yn y dyfodol.

2. **Pa driniaethau a therapïau eraill ar gyfer afiechyd meddwl, gan gynnwys cwnsela, seicotherapi a therapi ymddygiad gwybyddol allai fod ar gael.** Gallai'r rhain eich helpu yn eich adferiad: gofynnwch i'ch meddyg beth sydd ar gael.

3. **Sut y gallwch gynnal a gwella eich iechyd corfforol.** Mae'n bwysig eich bod yn gofalu amdanoch eich hun pan fydd gennych chi afiechyd meddwl. Dywedwch wrth eich meddyg am unrhyw broblemau iechyd corfforol sydd gennych.

Pwy ddylwn i gysylltu â?

Dim meddyg? Yna cysylltwch â **Bwrdd Iechyd Lleol Casnewydd** ar: **01633 261 430** ac fe allant hwy eich helpu.

Eich **meddyg lleol**.

Os oes gennych chi afiechyd meddwl difrifol, yna bydd eich meddyg yn aml yn eich cyfeirio at eich **Tîm Iechyd Meddwl Cymunedol lleol**. Eu rhif nhw yw: **01633 786 000 (Dwyrain a Gorllewin), 01633 261 850 (Gogledd)** (efallai y byddant yn eich cynghori i weld meddyg yn gyntaf os nad ydych wedi gwneud hynny'n barod). Efallai y bydd y Tîm Iechyd Meddwl Cymunedol yn penodi gweithiwr allweddol i chi a allai fod yn nyrs, yn weithiwr cymdeithasol neu'n rhywun arall o'r tîm fydd yn eich helpu chi ac yn eich cefnogi. Efallai y byddant hefyd yn cynnig Asesiad Unedig Agwedd y Rhaglen Gofal a Chynllun Gofal i chi.

Lle fyddaf i'n byw?

Mae angen i chi wneud yn siŵr fod gennych chi'r lle gorau i fyw sydd ar gael i chi. Gallai hyn olygu gwneud yn siŵr eich bod yn gallu aros yn y lle rydych yn byw ynddo ar y funud, neu gadw eich cartref yn wag os byddwch chi yn yr ysbyty am gyfnod – os mai dyna'r peth gorau i chi. Mae yna sefydliadau a all eich helpu i gadw eich tenantiaeth os byddwch ei angen. Efallai y bydd arnoch chi angen help gartref neu dy arbenigol.

Pwy ddylwn i gysylltu â?

Gall y gwasanaeth tai lleol gynnig help a chyngor i chi ar roi trefn ar eich trefniadau byw. Cysylltwch â'ch swyddog lleol ar: **01633 656 656** (neu gallwch gysylltu â'ch **Tîm Iechyd Meddwl Cymunedol** ar **01633 786 000 (Dwyrain a Gorllewin), 01633 261 850 (Gogledd)**.

Beth am arian neu swydd?

Efallai y bydd materion am arian, gwaith a hyfforddiant ac addysg hefyd yn dod yn bwysig pan fydd gennych chi afiechyd meddwl difrifol. Efallai y byddwch eisiau gofyn cwestiynau, fel:

Oes arnaf i angen cymorth arbenigol i fy helpu i gadw fy swydd?
Sut allaf i wneud yn siŵr fy mod yn cael y budd-daliadau y mae gennyf i hawl iddynt, e.e. nawdd cymdeithasol a budd-daliadau anabledd?
Beth yw'r cyfleoedd ar gyfer astudio?

Pwy ddylwn i gysylltu â?

Am help gyda chwestiynau fel hyn, gallwch ffonio **Canolfan Byd Gwaith** ar **0845 608 8569, 01633 203 000 Casnewydd (Heol Siarl)**. Byddant yn rhoi cyngor ar amrywiaeth o faterion, gan gynnwys dychwelyd i weithio neu gael y budd-daliadau cywir.

Bydd **Cyngor ar Bopeth (01633 265 688)** hefyd yn gallu cynnig gwybodaeth a chyngor i chi.

I gael gwybod am gyfleoedd hyfforddi lleol, gallwch gysylltu â'r **Ganolfan Dysgu Gydol Oes leol**. Eu rhif ffôn yw **01633 656 656**.

Gan bwy arall allaf i gael cefnogaeth?

Mae eich gofalwr, teulu a ffrindiau yn ffynonellau amlwg o gefnogaeth mewn amseroedd o angen. Yn gyffredinol, mae'n bwysig eich bod yn gofalu am eich bywyd cymdeithasol, gan fod hyn yn eich cadw mewn cysylltiad â phobl – ac nid ydych yn teimlo'n euog am ofyn am help pan fyddwch chi ei angen.

Ein cyngor ni yw eich bod yn meddwl am sut y byddwch yn cynnal pob perthynas. Dylech ystyried hefyd sut y byddwch yn gwneud y pethau rydych chi eisiau eu gwneud: er enghraifft, defnyddio cyfleusterau hamdden neu ddilyn eich hobi neu ddiddordebau.

Oes yna help ar gael ar gyfer y person sy'n gofalu amdanaf i?

Gall gofalwyr anffurfiol chwarae rhan bwysig iawn wrth gefnogi unigolyn gydag afiechyd meddwl difrifol. Gallai aelodau o deulu, ffrindiau neu gymdogion fod yn cynnig cefnogaeth; yn aml nid ydynt yn ystyried eu hunain yn ofalwyr. Mae yna wasanaethau ar gael i gefnogi gofalwyr, sydd yn eu tro yn eu helpu nhw i barhau i gynnig y gofal gorau y gallant. Mae Gwasanaethau ar gyfer gofalwyr yn cynnwys cefnogaeth, gwybodaeth, cyngor, cwnsela, gwasanaethau seibiant a grwpiau cyfeillgarwch. Am fwy o wybodaeth, cysylltwch â'r Ganolfan Gofalwyr ar **01633 258 376** neu siaradwch â Hafal ar **01633 842 266**.

What to do when you've got a serious mental illness

When you have a serious mental illness it's important to remain positive, keep safe and plan your way towards **recovery**.

This leaflet provides some simple guidance to help you plan ahead, pointing you in the right direction to find the help you need as you learn how to manage your illness.

What is a serious mental illness?

Serious mental illness includes schizophrenia, bipolar disorder and other diagnoses which typically involve psychosis (losing touch with reality or experiencing delusions) or high levels of care, and which may require hospital treatment.

Where do I start?

The **first** thing to do – if you haven't already done it – is to go to your doctor. Take someone else with you if you need support, and book a double appointment if you want more time to discuss your illness. Your doctor will help you directly – or refer you on to mental health se...ices. Together you will decide:

1. **Which medication for a mental illness you should be prescribed, if any.** Remember: the choice is down to you as well as your doctor. Ask questions and get information on each of the medications that are available, including any details about how well they work, how easy they are to take, and the side effects they might have. You can review your medication with your doctor again on future visits.

2. **What other treatments and therapies for a mental illness including counselling, psychotherapy and cognitive behavioural therapy may be available.** These might help you in your recovery: ask your doctor what's on offer.

3. **How you can maintain and improve your physical health.** It's important that you look after yourself when you have a mental illness. Tell your doctor about any physical health problems you may have.

Haven't got a doctor? Then contact the **Newport Local Health Board** on: **01633 261 430** and they will help you.

Who do I contact?

Your **local doctor**.

If you have a serious mental illness then your doctor will often refer you to the **local Community Mental Health Team**. Their number is: **01633 786 000 (East and West), 01633 261 850 (North)** (they may advise you to see your doctor first if you haven't already). The Community Mental Health Team might assign you a key worker who may be a nurse, social worker or someone else from the team who will help and support you. They may also offer you a Care Plan and Care Programme Approach Unified Assessment.

Where will I live?

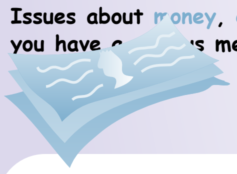
You need to make sure that you've got the best accommodation available to you. This might just mean making sure that you can stay where you're living at the moment or keeping your home available if you're in hospital for a while – if that's right for you. There are organisations who can help you to maintain your tenancy if you need it. You might need help at home or specialist housing.

Who do I contact?

The local housing service will be able to provide you with help and advice on sorting out your living arrangements. Contact your local Officer on: **01633 656 656** *or* you might want to contact your **local Community Mental Health Team** on **01633 786 000 (East and West), 01633 261 850 (North)**.

What about money or a job?

Issues about money, employment and training and education might also become important when you have a ...s mental illness. You might want to ask yourself questions such as:



Do I need specialist support to help me keep my job?
How can I make sure I'm getting the benefits I'm entitled to, e.g. social security and disability benefits?
What are the opportunities for studying?

Who do I contact?

For help with questions such as these you can ring **Jobcentre Plus** on **0845 608 8569 01633 203 000 Newport (Charles Street)**. They will provide advice on a range of matters, including returning to work or getting the right benefits.

The **Citizens Advice Bureau** (**01633 265 688**) will also be able to provide you with information and guidance.

To find out about local training opportunities you can contact the local **Lifelong Learning Centre**. Their number is **01633 656 656**.

Who else can I get support from?

Your carer, family and friends are obvious sources of support in times of need. In general it is important to look after social life as this keeps you in touch with people – and you don't feel badly about asking for help when you need it.

Our advice is to think about how you will maintain your relationships. Also consider how you will do the things you want: for ex... or interes...

Is there any help available for the person who cares for me?

Informal carers can play a very important role in supporting an individual with serious mental illness. Family members, friends or neighbours may be providing support; often they don't consider themselves carers. There are services available to support carers which in turn help them to continue to provide care to the best of their ability. Services include carer support, information, advice, counselling, respite services and friendship groups. For more information contact the Carers Centre on **01633 258 376** or talk to Hafal on **01633 842 266**.

www.hafal.org